



The impending technological revolution in FinTech and artificial intelligence – Are you ready?





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Our Mission

GRI is the premier risk management institute, that defines thought leadership in risk management for financial institutions globally. It brings together leaders from industry, academic and government to draw actionable insights on emerging risks globally.

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As of February 2017

Key Themes: 2015/2017 Comparison



The Impending Technological Revolution in FinTech and Artificial Intelligence

Digital Disruption in Banking



Digital Disruption in Banking

- The branch will become obsolete
- Banks that don't act fast are going to lose relationships with customers
- The ATM will go the way of the phone booth
- The smartphone will become the foundation banking channel

Digital Disruption in Banking

Wells Fargo deposit customer interactions (millions)



WELLS

FARGO

Source: Company filings

Technology Will Disrupt All Existing Relationships







Al has spurred narratives prophesizing the obsolescence of not only jobs, but also the human race in itself

"With artificial intelligence we are **summoning the demons**...If I had to guess at what our **biggest existential threat** is, it's probably [artificial intelligence]." – *Elon Musk*



"First, the machines will do a lot of jobs for us and not be super intelligent... A few decades after that, though, the intelligence is **strong enough to be a concern**." - Bill Gates



"The development of full artificial intelligence could spell the end of the human race."

- Stephen Hawking





WHYNC

Three drivers have led to the rapid progression of AI



WHY NOW?

We are still in the early stages of AI development – all forms are instances of Narrow AI

Evolution of artificial intelligence							
Narrow Al		General Al	Super Intelligence				
Description	 Designed for specific tasks Applied to a narrowly 	 Performs a broad set of intellectual tasks Used for highly 	 Outperforms humans in intellectual tasks Capable of creativity 				
	 defined problem Integrated to produce highly powerful 	 complex tasks "Single brain" as smart and empathetic as a 	innovation, social skillsFully conscience machines				
	applicationsOperates in closed systems	humanOperates in open systems	 Operates across vast set of open systems 				
Examples	 Next-best-offers Language translators Autonomous vehicles 	 "Brain of the bank" Fully intelligent personal assistants 	 Next evolution of intelligence 				
	Today		Future?				

WHY NOW?



Several key factors could constrain Al's advancement

Key factors that could constrain development of Al							
	Risk		Mitigation				
Finding suitable use-cases		 Highly inflated expectations Imperfection of models 	Honesty and awareness about what AI can and cannot do	Preparing for the future of AI \$90B of growth in the global Al solutions			
Access to big data		Exploitation of personal infoBiased dataBacklash	Building privacy and security into the design Shift of AI developer toward curation	500,000 new data scientists will be needed			
Scarcity of talent		 Talent wars Technological unemployment 	Grow technical, supportive and "business translator" talent Retraining of labour force	40% of activities can be automated through AI			
Lack of platform tech.	了時間	 Complex solutions for specific use- cases 	Adopt, develop and train talent on platform technologies early	+30% productivity increase by 2035			



Cyber Threats

- Cyber intrusions are a significant problem today
- Cyber crime will get worse over the next decade
- Potential for a dramatic impact on the world's appetite for e-commerce
- Many organizations are not fully prepared today both for preventing the cyber event or for the aftermath of an intrusion such as a denial of service





- Late 2014 A "state-sponsored" hacker breaks through Yahoo's network security and steals data belonging to at least 500 million accounts
- Technology publication Vice Motherboard tells Yahoo a hacker known as Peace had contacted it about a cache of 200m Yahoo credentials he was selling on the dark web. The site reports that Yahoo was already aware of the claim and was investigating the allegations
- An exhaustive audit of Yahoo's security networks takes place. Finds no evidence of the allegation from Peace being true
- 2016 In a preliminary filing to the SEC relating to the Verizon sale, Yahoo says it has no knowledge of "any incidents" of "security breaches, unauthorised access or unauthorised use" of its IT systems
- 2016 Yahoo officially admits for the first time that it might consider selling its core internet business amid pressure from investors
- Yahoo publicly discloses the hack, saying it could affect at least 500m user accounts; these include accounts on Yahoo and photo-sharing service Flickr





- Equifax reports that it discovered data breach on July 29 2017
- Subsequently found breaches had been occurring May 13 to July 30
- Hackers will able to access 143 million customer files
- A cybersecurity arm of the U.S. Department of Homeland Security, US-CERT, "identified and disclosed" the Apache Struts flaw in March, Equifax said in a statement.
- And the company's security department "was aware of this vulnerability at that time, and took efforts to identify and to patch any vulnerable systems."
- Chief Information Officer and Chief Security Officer retire
- CEO resigns





- 2016 hackers raid SEC's Edgar system used to file public company disclosure information
- SEC does not disclose the attack at the time it happened
- Sherrod Brown, the top Democrat on the Senate Banking committee
- "How are Main Street investors expected to have confidence that the SEC can hold big companies accountable when the SEC is not forthcoming?"
- Mike Crapo, the Republican chair of the committee
- "I was disturbed to learn that the SEC suffered a cyber breach of its Edgar system in 2016, but did not notify the public, or even all of its commissioners, until it was discovered during your recent review."

Quantum Computing

"If Quantum encryption is not 1 millimetre ahead of Quantum computing, it could mean the end of electronic products and services. Back to buggy whip banking."



Quantum Computing





Quantum Computing

Mosca:

"20 qubits in 20 years" [NIST April 2015, ISACA September 2015]: "1/7 chance of breaking RSA-2048 by 2026, ½ chance by 2031."

Microsoft Research:

Recent improvements in control of quantum systems make it seem feasible to finally build a quantum computer within a decade. Use of a quantum computer enables much larger and more accurate simulations than with any known classical algorithm, and will allow many open questions in quantum materials to be resolved once a small quantum computer with around one hundred logical qubits becomes available. [October 2015]



Quantum Computing – Benefits

- Safer airplanes
- Discover distant planets
- Win elections
- Boost GDP
- Detect cancer earlier
- Help automobiles drive themselves
- Reduce weather-related deaths
- Cut back on travel time
- Develop more effective drugs

Quantum Computing – Risks

- Quantum computers may be able to break every cryptographic key currently used to protect e-commerce
- There may be insufficient lead time to both develop and to implement new quantum ready cryptographic keys before quantum computing is a reality
- Weak links in supplier chains and clients may exist post quantum even if your e-commerce applications are protected

Technology Will Disrupt All Existing Relationships







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Questions